



Greenline Warranty

All Avanti Lighting products come with a minimum of the Greenline Warranty (3 years). The only exception to this is the Twilight and Daylight ranges of LED Filament lamps. The warranty commences from the date of purchase from an Avanti Lighting approved wholesaler only. Within this period, Avanti Lighting will either take back and repair or issue a replacement product. The warranty terms and conditions are set out below, your statutory rights are not affected in any way.

This warranty only applies to goods purchased new from an approved UK distributor. From herein, Avanti Lighting is referred to as “the seller”:

Subject to the buyer providing proof of purchase the seller warrants that the goods will be free from manufacturing defects/faults for a period of 3 years from the date of delivery of the goods to the buyer, provided that the goods are properly used for their intended purpose in accordance with the sellers applicable written operating and installation instructions and providing that and such non-conformity is detected.

The seller at its choice will replace, repair, rectify or take back goods which do not comply with the warranty set out or refund or credit the buyer with the price of the goods concerned only if;

- Any defect appears within the guarantee period and is notified in writing to the seller with full details within the guarantee period or 7 days after its expiry and in any event promptly after noticing the defect.
- The seller is allowed and is afforded facilities to test goods and is satisfied defects have not arisen after delivery or as a result of misuse.
- The defect does not arise from fair wear and tear or acts of the buyer or its customer including without limitation, wilful damage, negligence, lack of proper maintenance or servicing, failure to follow the seller’s instructions (oral or written) or misuse or alteration or repair of the goods without the seller’s approval; providing the buyers can provide proof of purchase of the goods to the seller.



Where the seller performs its obligations under this, the buyer shall not be entitled to treat delivery of goods in accordance with these conditions as grounds for repudiating the contract, failing to pay for goods or cancelling further deliveries.

This is a warranty replacement/repair warranty only and no 3rd party cost will be covered by the Seller.

Subject to limitations of use:

- Commercial use: Max of 10 hours per day, 6 days per week, 52 weeks a year.
- Domestic use: Max of 5 hours a day, 7 days per week, 52 weeks a year.

Longer running hours will proportionately reduce the warranty period.

Any Warranty claims arising must be done via the authorised distributor the goods were purchased from with supporting proof of purchase.

Avanti Lighting Limited

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