



2 Year On-Site Warranty

The 2 year on-site warranty applies only to products displaying the 2 year on-site warranty logo on the datasheet.

Goods must be registered on our website within 12 weeks from date of purchase.

This 2 year warranty on-site warranty applies in addition to the terms and conditions contained in our standard 2 year policy.

Proof of purchase is required to make any claim.

This policy includes replacement product and on-site charges for Avanti Lighting approved contractors/authorised agents that relate to faulty Avanti Lighting products which have been installed for their intended purpose.

Avanti Lighting will only be liable for costs carried out by Avanti Lighting approved contractors. Avanti Lighting must be notified before any work is carried out, any unauthorised work will lead to the invoices being rejected by Avanti Lighting.

Avanti Lighting will only attend site once a 5% failure is apparent on site, anything less than this Avanti Lighting will supply replacement fittings but will not cover any labour or third party costs.

This warranty is non transferrable and only applies to the original registered warranty holder.

Warranty exclusions:



- Faults caused by the installer through installation errors, including but not limited to, connection to an incorrect or unstable power supply.
- Installation not in accordance with the product installation instructions.
- If the product is not installed by a qualified electrician
- Inappropriate use or deliberate damage
- Repairs carried out by parties other than authorised Avanti Lighting Contractors.
- External influences ie Weather or transit damage.
- Commercial use: Max of 12 hours per day, 6 days per week, 52 weeks a year.

Avanti Lighting Limited

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